Timberland Acres Domestic Water Improvement Domestic PO Box 1531, Show Low, AZ 85901

Regular Quarterly Meeting of the Board

MINUTES October 24, 2010

Members present:

Steve Valentine, Chair JS Ison, Secretary Glenda Call, Treasurer Roger Miller, Secretary of Affairs

- 1. Call to Order at 9:00 am
- 2. Flag Salute Led by Chair Steve Valentine
- 3. **Quorum** Full quorum is confirmed by Chair Steve Valentine
- 4. Approval of Minutes

Steve Valentine presented the minutes for January 25, 2020 for review and approval. Minutes were approved by JS Ison; Seconded by Glenda Call as submitted.

5. **Board Meeting Position (Vacant)**

Steve Valentine announced a position is now open on the board. The position will be for the Secretary position. JS Ison is currently holding the position.

6. Mass Notification System

Glenda Call presented a summary of DialMyCalls, a mass notification system. The importance of ALL residents getting notified of all water emergencies and shutdowns as well as getting information that the State of Arizona requires TADWID to disseminate to all residents was emphasized. Current method is to post a flyer on one of the (7) seven bulletin boards. A mass notification system will ensure our residential groups to include but not limited to (1) non year-round residents, (2) residents who do not get out on a regular basis, (3) residents with a disabilities will be notified of all water emergencies and shut downs. Safety is also an area of concern regarding emergencies with some emergencies requiring heavy equipment construction digs. This results in many phone calls being placed to the board members and/or staff who are working on the construction dig as well as residents showing up at the construction site. This behavior puts residents in unsafe situations as well as pulls the staff from the priority of addressing the emergency. In summary, the best and most efficient method to meet TADWID's communication's needs is to purchase DialMyCalls, a mass notification system. All residents will be notified, no matter where they live and can be sent via cell phones or emails. JS Ison moves to purchase DialMyCalls mass notification system. Steve Valentine seconds motion. Motion passed.

7. Treasurer's Report

The following reports were presented and discussed:

- Profit & Loss Jul to Sep 2020
- Profit & Loss Detail Jul to Sep 2020
- Balance Sheet as of Jul 1, 2020
- Balance Sheet as of Sep 30, 2020
- Balance Sheet as of Oct 24, 2020

8. **Billing Coordinator Report**

Bob Reed presented the Billing Coordinator Report. Noted that there were 11 homes sold/bought. Of the 355 meters read, there are 149 year round residents (42%); 206 are week-enders. The newly installed drop box is now being used by many of the residents. He noted that the majority of residents pay the minimum. 30% of meters are now digital.

9. Report from Water Maintenance Manager

Philip Call reported Bull Elk has been brought from Wilderness Trail down to Juniper Ridge with the main in and hydrants in. All cul-de-sacs are valved ready to be hooked up. Eleven taps need to be dug; one is complete. Two hydrants are already active. Three additional can be activated with just a turn.

Report from Remote Operator

Blake Anderson reported that we are on schedule to receive ADEQ's final Approval of Construction as planned and commended TADWID for getting the project completed. Engineering company that designed the project will be following up with Philip Call to create as-built maps. All paperwork should be completed and submitted within a 30 day lead time.

10. Call to Public

11. Adjournment

Minutes Approved: January 23, 2021